



May 29, 2020

Dear Resident,

With the transition, today, of Lebanon County into the “yellow phase” of the Governor’s Re-Opening Plan, many residents and family members have begun to ask questions about easing the restrictions in place here at Londonderry Village. My Leadership Team has been working on a “re-opening” plan of our own for this campus. It is a 4-step plan, and it is more conservative than the Governor’s plan. As all of us have read in the newspapers, senior communities have been hit very hard by the coronavirus epidemic, and in Pennsylvania close to 70% of all deaths from the virus have been residents of long term care facilities. We have been very fortunate not to have any cases, so far, and our campus re-opening plan reflects the caution we feel is indicated to protect our vulnerable population.

Our current response level is at “Level 4” in our campus plan. On Monday, June the 1<sup>st</sup> we will be moving to “Level 3”. The specifics of Level 3 are listed on the second page of this communication. Most of the changes apply to independent living residents, because the State and Federal governments are still requiring restricted visitation (i.e., end-of-life situations only) for both Skilled Nursing and Personal Care Homes; however, in Level 3, we will be permitting “window visitation” and “through-the-fence” visitation for nursing and personal care residents. Please contact the nursing staff for details on how that can be arranged.

For independent living, visitation to all buildings will be allowed, but with a 2-person per vehicle maximum as visitors enter the campus. Visitation will no longer be restricted to “caregivers only.” Masking and social distancing are still required. Small group (maximum of 6 persons) socialization in apartment lounges will also be permitted. Cleaning services will resume for those residents who purchase housekeeping services through Londonderry Village. Outdoor activities and gaming (e.g., shuffleboard, pickleball) will be permitted as long as participants observe social distancing. Limited medical transportation services will also resume. Lastly, deliveries to independent living residents (e.g., Amazon, Pizza Hut, etc.) will no longer be intercepted and stored at the security checkpoint, though drivers will still be screened.

The fitness center, pool and hair salons will remain closed in Level 3, and groceries and Café meals will still be available only by delivery. Apartment buildings and common space entries will still be electronically secured; visitors will need to use the call button boxes in the apartment foyers to gain entrance to the buildings.

Thank you for your understanding and cooperation as we mutually navigate our way back to some sense of ‘normalcy’. Stay Safe!

Jeff Shireman, President/CEO

# **Londonderry Village**

## **Level 3 Protocols and Restrictions:**

### **(effective Monday June 1, 2020)**

#### **Protocols:**

- Masking: 100% on campus, except for outdoor walking/exercising; social distancing still required
- Screening: Everyone on campus
- Vehicles: 2 person maximum per vehicle
- I/L Visitation: Allowed for independent living (2 person maximum), regardless of purpose
- Transports: Limited, medical, subject to driver availability
- Buildings: 100% secured; visitors to apartments must use call bells in entrance foyers
- Disinfection: High touch plan – housekeepers spraying/wiping several times per day
- Gate Staff: Days (2) Evening (2) Nights (1)

#### **Restrictions:**

- Visitation in Nursing and Personal Care units restricted to “End-of-Life” situations (no package deliveries)
- Window visits and “Through the Fence Courtyard” visitations with masking and 6 foot distancing. Visit time and date must be coordinated with Elders nursing unit before visit.
- Deliveries to I/L residences permitted; Packages no longer intercepted at the security checkpoint.
- Convenience Store remains open on a Delivery basis only.
- Outdoor activities and gaming areas open with social distancing.
- Fitness Center, Pool and Hair Salons remain closed.
- Transport restricted to medically necessary appointments...no group trips
- Meal deliveries through dining services staff
- Increased disinfection in high touch areas...
- Annual and IL cleanings resume with limited schedule.
- Limited social visitation within apartment buildings – must occur in lounge spaces within resident’s building, with masking and social distancing – 6 person maximum group size.
- Community Center and Wheaton lobbies will remain closed to seating and gatherings.