

Presidential Ponderings - May 2024

Occasionally I look at the web sites for other retirement communities, to compare them to our web site and to pick up on any good ideas that might also benefit Londonderry Village. I have noticed that several of the communities are featuring their management teams, including photos and short biographies, so that residents and family members can put names and faces together when they need to contact someone in management. In the next few months we will be doing the same thing on the Londonderry Village web site.

Our Department Head management team here at LV is extremely talented, technically gifted, hardworking, and mission-focused. They work well with each other, and with the residents, staff, volunteers and family members who constitute the "LV Family." Earlier this year when I took an extended vacation for a family wedding in Florida, not many of you were even aware that I was away because the "Team" kept things running very smoothly!

Who are these dedicated folks? In no particular order, they include: (1) Henry Brubaker, our VP of Finances and Information Technology; (2) Jennifer Ginder, our VP of Health Services; (3) Lisa Morganthall, our Director of Human Resources; (4) Lisa Thomas, our Development Director; (5) Francis Glynn, our Director of Environmental Services; (6) Mary Lee Harpel, our Resident Services Director; (7) Tyler Weaber, our Marketing Director; (8) Stephanie Fegley, our Director of Nursing, and (9) Karen Reed, our Dining Services Director. Together, these nine individuals have about 100 years of combined tenure in serving the residents of Londonderry Village. Very importantly, all nine of them were instrumental in helping Londonderry Village successfully navigate through the Covid-19 pandemic!

When you see these leaders in the hallways, or talk to them on the phone, please pass along your appreciation for the great job that they are doing in keeping Londonderry Village among the finest retirement communities in Pennsylvania. Their jobs and responsibilities are challenging, they frequently get calls at night and on weekends, they occasionally have to deal with unreasonable and/or verbally abusive customers, and they don't always get the recognition they truly deserve. But they are the bedrock of our mission and quality of care here at the "Village," and they have my utmost respect and admiration.

*Thanks for Listening,
Jeff Shireman, President*

