

Londonderry Village
Corporate Compliance Program - Board of Directors Report
First Quarter 2025

Annual Work Plan—Status

The updated 2025 Work Plan is included with this report.

Compliance Concerns—Status (Billing, HIPAA, Sanction Screening, Risk Management)

Sanction Screening continues to be conducted monthly and no issues have been identified.

The transition to Paycom as our HRIS and Payroll program is nearing completion. Training sessions were conducted for all staff regarding use of the system and for Managers on features available to them. The system went “live” on 3/30/2025.

Audits/Surveys completed by Federal and/or State Agencies and FSA Staff

The 1st Quarter of 2025 saw three of the four regulatory surveys being conducted. In January, both the annual and Life Safety inspections were conducted by the PA Department of Health. Londonderry Village was deficiency free on both surveys. In February, the PA Department of Human Services conducted the annual Personal Care survey. There were nine deficiencies noted and a Plan of Correction was submitted and accepted by the Department. We are back in substantial compliance.

FSA conducted a Mock Survey of Personal Care on February 3rd and 4th. Items needing correction were identified; however, the actual surveyors from the PA Department of Human Services arrived for the annual inspection on February 6th. A Corrective Action Plan was sent to our Compliance Manager on 2/26/2025.

Regulatory Changes/Impact/Actions taken

Implementation of regulatory changes from the Center for Medicare and Medicaid Services have been delayed due to the change in Administration. We already made the necessary changes to processes and procedures to be in compliance so LV is in a good position should those changes take effect.

Quality Assurance Process Improvement (QAPI)

The QAPI Committee continues work on decreasing the use of Antipsychotic, Anxiolytic (used to decrease anxiety), and Antidepressant medications, Falls, Infection Control, and Antibiotic Stewardship.

Compliance Hotline Calls

Compliance Related	Substantiated	Unsubstantiated
HR Related	Substantiated	Unsubstantiated
Quality of Care	Substantiated	Unsubstantiated
Other	Substantiated	Unsubstantiated

Date Prepared: 3/31/2025