

## Strategic Plan Imperatives | 2024 - 2026

Support and strengthen Londonderry Village's quality workforce.

Recognizing that each staff member is an important contributor to providing the highest quality of services and care, continue to focus on attracting and retaining compassionate, mission-driven individuals to ensure the long term organizational impact and continuity in serving the residents of Londonderry Village.

Elevate the resident experience at Londonderry Village.

Evaluate the expansion of amenities and service offerings provided to current and future residents while preserving the cultural strengths unique to Londonderry Village.

Reflect an attitude of servanthood through prudent financial stewardship.

The organization will reflect its attitude of servanthood through financial stewardship by exceeding bank covenant financial ratios, securing financing for key projects, exercising cost containment practices, and identifying new revenue streams.

Expand Londonderry Village's mission through growth opportunities and by leveraging strategic alliances and partnerships.

Enhance our expertise and capabilities by leveraging both internal and external resources, while maintaining our organizational autonomy. This collaborative approach will enable us to foster innovation and efficiency in our services, ultimately improving the quality of care and experience for the residents of Londonderry Village.