

Resident Life and Health Committee

Meeting - February 20, 2025 9:30AM



Present Chair Ray Flagg, Steve Tilley, Millie Kish,
Dick Hann, Dorothy Ecklund, Jim Warnock

Zoom Bonnie Wampler

Staff Jennifer Ginder, Mary Lee Harpel, Francis Glynn, Alicia Titus, Tyler
Weaber

Absent Alan Hulshart

Welcome and introductions: Ray Flagg, Chair

Minutes: Did not review minutes from last meeting

Resident Concerns/Questions:

Chair Flagg opened the discussion.

- Millie Kish raised concerns about the dumpsters at the Barn, noting they are always full and need to be emptied more frequently. Francis explained that the trash service will conduct an audit to determine which areas require additional bins or more frequent removal.
- Millie also expressed concerns about parking at Snell, particularly during events, making it difficult for residents to find spaces. She suggested expanding the parking lot. Francis stated that adding more parking is not currently planned. However, Tyler noted that as Londonderry Village continues to develop, expansion could be considered in the future. In the meantime, Francis mentioned that employee parking could be redirected during events.
- Dottie Ecklund reported that the swimming pool showers become very cold when Personal Care runs its dishwashers.
- Dottie also shared that the IT department is overworked, making it difficult for residents to reach them. Francis acknowledged this issue, explaining that the department is undergoing changes and managing two large projects. After the projects are complete, he does not see this being much of a problem.

- Dottie noted that many residents find the new chairs in Snell uncomfortable. Alicia stated she hopes to form a small committee of residents to provide input on future design choices, and Dottie volunteered to participate. Dottie also suggested adding pillows to the chairs, and Tyler confirmed they are working on that.
- Dottie inquired whether residents of Barteit Haven would have opportunities for outings. Jenn reassured her that excursions are planned, especially as the weather improves.

Progress Report from Grounds Committee: Dick Hann

- Dick announced that Justin Hoover, previously a team leader in Grounds, transitioned to the IT department a few months ago. Tracy Fisher has now taken over as the team leader of Grounds, and Dick acknowledged the excellent work she has already been doing.
- Dick informed the committee that Stauser's Company will be working near the duplexes. They are in the process of meeting with residents to determine who prefers to handle their own yard work and who would like the company to take care of it.
- Jim mentioned that during their last quarterly meeting, the Auxiliary committed to financially supporting a new project: installing sidewalks near and around the pickleball court. Mary Lee added that, as a way to recognize the Auxiliary's generous contribution, their donation will be acknowledged with an engraving along the sidewalk path.

Census update: Jen Ginder

- 73 Nursing (Full capacity)
- 38 Personal Care (Full capacity)

Jen Ginder

- Barteit Haven is set to open on March 18th, with a tour scheduled for interested IL residents on March 12th to see the finished building.
- Jen mentioned that 5-6 residents are confirmed to move into Barteit Haven when it opens. However, they will accept off-campus admissions if beds remain unfilled. Some IL residents are hesitant to move due to family or concerns about the stigma of living in a memory care or locked unit.
- The Barteit Haven facility is fully staffed and prepared for opening.
- Teepa Snow, a nationally recognized expert in dementia care, has trained the staff at Barteit Haven.
- Jen noted that there have been some outbreaks of GI bugs from December through now, along with COVID and flu cases in January.
- The nursing survey for Barteit Haven was deficiency-free. However, the recent survey for PC revealed 9 deficiencies. Some issues included incomplete volunteer training and the discovery of white-out on fire documentation.

Tyler Weaber

- 6 out of 11 units are settled for the Hybrid Villa

Francis

- The TV upgrade that has been impacting residents, will soon be complete. Estimating two more weeks.

Transfer of Care Policy

- The transfer of care policy was briefly discussed. Leadership will be revising this policy. Alicia mentioned that the team plans to introduce educational conversations with residents well before they are required to transition between different levels of care. She pointed out that resistance often stems from anxiety and fear of the unknown. Steve emphasized the importance of considering the audience when revising the policy. Ray suggested offering a simplified version of the policy for residents to reference. Dottie noted that the current policy is 7 pages long and should be condensed.

Mary Lee

- Rob from the wellness center is leaving but will continue working part-time on occasion. The person taking over Rob's role will be starting soon, and Mary Lee believes they will be a great fit for the position.
- Mary Lee also announced that the current hairdresser is leaving due to the long commute, but she has already found a replacement.
- Additionally, Mary Lee informed the committee that the nail salon is struggling, with few residents seeking nail services. She expressed concern that the nail technician might decide to leave due to the lack of business.

Alicia

- Alicia is still working on developing her approach to communication with the resident body. She has decided not to continue with something like WNWJ but will instead create her own format. She plans to focus on "Life at LV" updates, which will primarily include strategic plans and leadership team updates.

Next RLH Meeting: April 17, 2025 at 9:30 a.m. in the Board Room

(Zoom option available, please email Olivia if you need the zoom link)

Meeting adjourned at 11:48 a.m.

Respectfully submitted,

Olivia Harris, Recording Secretary